AACVPR

38TH ANNUAL MEETING September 13-15, 2023 MILWAUKEE, WI



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AACVPR Program Certification

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Disclosures

No relevant disclosures

This presentation is a collaborative effort of the AACVPR Program Certification Leadership Team



Objectives

- Identify requirements for AACVPR program certification
- Detailed information about: Staff Competencies, ITP, Medical Emergencies, Emergency Preparedness, Exercise Prescription, Oxygen Titration and Performance Measures
- Apply and implement specific concepts when applying for program certification
- Identify materials needed to successfully submit documents for certification and resources for reference



The AACVPR Cardiac and Pulmonary Rehabilitation Program Certification process is designed to review programs based on their alignment with the latest evidence-based medicine, expert opinion, current regulations and measurement of individualized patient outcomes, and to recommend certification based on that review







About Certification

- Program Certification process is designed for outpatient programbased adult cardiac and pulmonary rehab programs of all enrollment sizes. (adult is 18 years and older)
- Certified for a 3-year period. To ensure programs are maintaining the requirements for Program Certification, audits can occur at anytime during the 3-year cycle
- Required to maintain the current requirements through the "Annual Report" function
- Three application outcomes Approved, Remediation, Denied



About Certification Submissions

We realize many institutions have multiple cardiac and pulmonary rehab programs (Sister Programs) that share policies and practices.

However, for AACVPR Program Certification, all documentation, uploaded documents and data collection must be from the specific program that is applying for certification.





PROGRAM CERTIFICATION

2023 Application decisions will be sent off to all programs in early August. Make sure to keep an eye out for updates on the status of your application and ensure the primary contact listed for your program is up to date to avoid delays in receiving updates on your program's application.

About

AACVPR's Program Certification process is designed for program-based adult cardiac and pulmonary rehabilitation programs of all enrollment sizes.

Find all the resources you need to both prepare for AACVPR Program Certification and/or to market your recently approved certification, including frequently asked questions (FAQs).

2024 Applications and 2023 Annual Report Now Available

The full 2024 Applications and change summary documents are linked below.

2024 CARDIAC PROGRAM CERTIFICATION APPLICATION

2024 PULMONARY PROGRAM CERTIFICATION APPLICATION

2024 CHANGE SUMMARY DOCUMENT



ADDITIONAL RESOURCES



Timeline for 2024 Applications

Data Collection Period: January 1, 2023 – December 31, 2023

- December 1, 2023: Application opens
- February 29, 2024: Completed applications and payments are due
- March May 2024: Program Certification Committee Review of certification and recertification applications
- June July 2024: IRR process

Co-Chair Oversight Review / BOD Liaison Review

AACVPR prepares notifications and certificates

- August 31, 2024: AACVPR notifies all programs of application decision
- August September 2024: Remediation process occurs mid-September through October
- October 1, 2024: Remediation decisions are finalized
- October 15, 2024: Notification of remediation decisions



2024 Application Pages

- Staff Competencies
- Individual Treatment Plan (ITP) including Exercise Prescription
- Medical Emergencies
- Emergency Preparedness
- Exercise Prescription Policy
 - Oxygen Titration Policy (PR only)
- Performance Measures (Patient-Centered and Program-Level)
- CMS Attestation

Collection Period for the 2024 application: January 1, 2023 – December 31, 2023



Staff Competencies

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Staff Competencies Roster

- Competencies must be assessed for all professional clinical staff who provide direct patient care and report to the Cardiac or Pulmonary Rehab Department Leader. Program Leaders who do provide patient care will need to complete competencies.
- Please <u>DO NOT</u> provide competencies for staff specialists, such as Dietitians, Psychologists, Pharmacists, who may be involved with patient care, but only in a supportive capacity rather than day-to-day rehabilitation.
- Staff with current CCRP certification are exempt from staff competencies for the Cardiac
 application NEW for 2024: will need to list the staff certification expiration date within the
 application platform
- Staff with the Pulmonary Certificate are exempt from staff competencies for 1 Pulmonary Program Certification application cycle – NEW for 2024: will need to list the staff date of completion of the certificate within the application platform



Staff Competencies Requirements

For AACVPR Program Certification, programs must provide evidence of a <u>minimum of four</u> <u>different</u> assessed competencies specific to the Core Competencies (CR or PR) for each staff member

Must provide:

- **Objective:** must align with the knowledge and skills from the Competencies documents
- Tool or method: what is the tool/method and how it is used to assess staff competency

Ways to assess competency:

- Check off stations, test/quizzes, article review with post test, in-service with post test
- Need to provide detail on how the tool / method used determines how staff is competent



Core Competencies- Cardiac

- Patient Assessment
- Nutritional Counseling
- Weight Management
- Blood Pressure
 Management
- Lipid Management

- Diabetes Management
- Tobacco Cessation
- Psychosocial Management
- Physical Activity Counseling
- Exercise Training Evaluation



Core Competencies - Pulmonary

- Patient assessment and management
- Dyspnea assessment and management
- Oxygen assessment, management, and titration
- Collaborative self-management
- Medication/therapeutics
- Disease not related COPD

- Exercise testing
- Exercise training
- Psychosocial management
- Tobacco cessation
- Adherence
- Universal standard precautions
- Emergency responses for patient and program personnel



Evidence-Based Research



Core Competencies for Cardiac Rehabilitation/Secondary Prevention Professionals: 2010 Update

POSITION STATEMENT OF THE AMERICAN ASSOCIATION OF CARDIOVASCULAR AND PULMONARY REHABILITATION

Larry F. Hamm, PhD, FAACVPR, Chair; Bonnie K. Sanderson, PhD, RN, FAACVPR; Philip A. Ades, MD, FAACVPR; Kathy Berra, MSN, ANP, FAACVPR; Leonard A. Kaminsky, PhD; Jeffrey L. Roitman, EdD; Mark A. Williams, PhD, FAACVPR

Cardiac rehabilitation/secondary prevention (CR/SP) services are typically delivered by a multidisciplinary team of health care professionals. The American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) recognizes that to provide high-quality services, it is important for these health care professionals to possess certain core competencies. This update to the previous statement identifies 10 areas of core competencies for CR/SP health care professionals and identifies specific knowledge and skills for each core competency. These core competency areas are consistent with the current list of core components for CR/SP programs published by the AACVPR and the American Heart Association and include comprehensive cardiovascular patient assessment; management of blood pressure, lipids, diabetes, tobacco cessation, weight, and psychological issues; exercise training; and counseling for psychosocial, nutritional, and physical activity issues.

KEY WORDS

cardiac rehabilitation

core competencies

secondary prevention



Clinical Competency Guidelines for Pulmonary Rehabilitation Professionals

POSITION STATEMENT OF THE AMERICAN ASSOCIATION OF CARDIOVASCULAR AND PULMONARY REHABILITATION

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The American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) recognizes that interdisciplinary health care professionals providing pulmonary rehabilitation services need to have certain core competencies. This statement updates the previous clinical competency guidelines for pulmonary rehabilitation professionals, and it complements the AACVPR's *Cuidelines for Pulmonary Rehabilitation Programs*. These competencies provide a common core of 13 professional and clinical competencies inclusive of multiple academic and clinical disciplines. The core competencies include patient assessment and management; dyspnea assessment and management; oxygen assessment, management, and titration; collaborative selfmanagement; adherence; medication and therapeutics; non-chronic obstructive pulmonary diseases; exercise testing; exercise training; psychosocial management, tobacco cessation; emergency responses for patient and program personnel; and universal standard precautions.

KEY WORDS

competence

pulmonary rehabilitation

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This statement was approved by the American Association of Cardiovascular and Pulmonary Rehabilitation Board of Directors on January 25, 2014.

The authors declare no conflicts of interest.

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Specific Objectives

- Statement of what the staff will learn and understand or a skill they will be able to do as a result of completing the competency.
- Objectives specifically identify what should be learned and what is to be accomplished.
- Objectives must follow the Knowledge and Skills listed for each competency in Core Competency Guidelines





Specific Tools or Method

- Each competency may be assessed in several ways:
 - Check-off stations
 - Tests or quizzes
 - Return demonstration
 - Article review with post test
 - Formal classroom instruction with passing exam score
- Simply stating "return demonstration/check-off station" or "post-test" is not sufficient without submitting more <u>detailed</u> information on <u>how</u> the tool is used to show staff is competent.
- Please do not include the test questions or policies/processes (clarified for 2024)



Common Denial Reasons

- Competency submitted is not specific to the "Core Competencies for CR/SP Professionals: 2010 Update" or "Clinical Guidelines for PR Professionals".
- Competency tool description simply states, "return demonstration", "check-off station", or "test / quiz".
- Submitted competency does not demonstrate how staff are competent in required areas.



Staff Competencies Denied Examples

Blood Pressure

Objective: Review best practice for BP

Tool: post-test

Exercise Training

Objective: To objectively measurement of staff competency for exercise training Tool: return demo of following policy for 6 MWT with policy included

Patient Assessment

Objective: To determine staff competency for patient assessment

Tool: In-service via a PowerPoint

Diseases Not Related to COPD

Objective: To update knowledge of blood glucose for diabetics using best practice

Tool: return demo via checklist





Staff Competencies Approved Examples

Objective

Tool / Method

Blood Pressure Management	 List factors that influence blood pressure 		
	-Identify symptoms of low blood pressure		
	 Assess identifiable causes of hypotension 		
	-In a clinical setting, demonstrate how to take blood		
	pressure measurements		

Role playing with adherence to proper technique with education and post test provided. Post Test with passing score 90% or above; Remediation and repeat testing for scores below 90%.

Required		
Lipid Management	-List the normal ranges for LDL and HDL -Describe eating habits that increase triglycerides -Discuss medications that improve lipid levels -Discuss lifestyle modifications that improve lipid levels	Poster presentation, discussion with question and answer session. Post -test given with passing score of 90% required; remediation given for scores less than 90%.

Required		
Nutritional Counseling	-Discuss the grams of fiber needed to lower Cardiovascular Disease risk -Discuss the recommended dietary intake of fiber -Describe food sources that increase dietary fiber -Discuss the impact that increased fiber intake has on weight loss	Article review presented by RD with post-test. Post- test passing score of 90% required; remediation given for scores less than 90%.



Individualized Treatment Plan

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Individual Treatment Plan (ITP)

The Centers for Medicare & Medicaid Services (CMS) 42 CFR 410.49 and 410.47

Conditions of coverage states: Components of a cardiac rehabilitation and intensive cardiac rehabilitation programs and pulmonary rehabilitation programs must include all of the following:

- Physician-prescribed exercise each day CR / ICR / PR items and services are furnished.
- For CR / ICR: Cardiac risk factor modification, including education, counseling, and behavioral intervention, tailored to the patients' individual needs.
- For PR: Pulmonary Education or training that is closely and clearly related to the individual's care and treatment which is tailored to the individual's needs and assists in achievement of goals toward in activities of daily living, adaptation to limitations and improved quality of life. Education must include information on respiratory problem management and, if appropriate, brief smoking cessation counseling.
- Psychosocial assessment.
- Outcomes assessment.
- An individualized treatment plan DETAILING how components are utilized for each patient. The ITP must be established, reviewed, and signed by a physician every 30 days.



ITP Requirements

The ITP is a summary of the planned care for the patient from initial assessment through to discharge from PR or CR / ICR program

- Comprehensive document for a patient that completed the program additional documents as progress notes, daily session reports or surveys are not acceptable and will not be reviewed.
- Pulmonary ITP must be for a patient that is on oxygen and completed the program
- Initial assessment, at least one reassessment and discharge contains data and must include detail on progress towards goals
- Initial written individualized exercise prescription
- Physician signature with date required every 30 days from last physician signature date
- At least one active other core component / risk factor that is specific to the program and applicable to the patient
- HIPAA compliant
- Clear and legible review your uploaded ITP prior to submitting



ITP Requirements - Labeling

Required Elements:

Nutrition must contain info on patient's nutrition habit / diet, not just BMI, DM or lipids

Psychosocial

Other Core Components/Risk Factors

applicable for each individual patient *

Oxygen – PR only, patient must be on oxygen **

- * Must be specific to the program
- ** Must include oxygen use / titration / management for PR

All items in red must be clearly labeled on the ITP

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Required Steps:

Assessment

□ Plan: must include for each Element Goals/Interventions/Education

Reassessment

Discharge/Follow-up



Cardiac ITP Requirements

- **Exercise Assessment**
- **Exercise Plan**
 - Goals
 - Interventions Initial Exercise Prescription including Mode, Frequency, Duration, Intensity
 - Education
- Exercise Reassessment
- **Exercise Discharge/Follow-Up**
- Nutrition Assessment must include info on patient's nutritional habits/diet
- Nutrition Plan
 - Goals
 - Interventions
 - Education
- Nutrition Reassessment
- Nutrition Discharge/Follow-up •

- Psychosocial Assessment Psychosocial Plan
- - Goals
 - Interventions
 - Education
- Psychosocial Reassessment
 Psychosocial Discharge/Follow-Up
- Other Core Components/Risk Factors Assessment Other Core Components/Risk Factors Plan Goals ٠
- - Interventions
 - Education
- Other Core Components/Risk Factors Reassessment
 Other Core Components/Risk Factors
- Discharge/Follow-up

Examples of Cardiac Specific OCC/RF:

Tobacco cessation, hypertension management, lipid management, diabetes management, weight management and any other modifiable CV risk factor



Pulmonary ITP Requirements

- Oxygen Assessment
- Oxygen use & titration Plan
 - Goals
 - Interventions
 - changes in flow rate need to be included
 - Education
- Oxygen Reassessment
- Oxygen Discharge/Follow-up
- Exercise Assessment
- Exercise Plan
 - Goals
 - Interventions Exercise Prescription including Mode, Frequency, Duration, Intensity, SpO2/Oxygen flow rate
 - Education
- Exercise Reassessment
- Exercise Discharge/Follow-Up
- Nutrition Assessment must include info on patient's nutritional habits/diet
- Nutrition Plan
 - Goals
 - Interventions
 - Education
- Nutrition Reassessment
- Nutrition Discharge/Follow-Up

- Psychosocial Assessment
- Psychosocial Plan
 - Goals
 - Interventions
 - Education
- Psychosocial Reassessment
- Psychosocial Discharge/Follow-Up
- Other Core Components Assessment
- Other Core Components Plan
 - Goals
 - Interventions
 - Education
- Other Core Components Reassessment
- Other Core Components Discharge/Follow-up

Examples of Pulmonary Specific OCC/RF:

Tobacco cessation, environmental factors, medications – in particular inhaler medications, pulmonary hygiene, altered sleep and prevention management of respiratory infections / exacerbations



2024 Application ITP Highlights

- CR / PR: Nutrition assessment must include documentation of patient's nutritional habits / diet and not just weight/BMI, diabetes or lipids results. (clarified for 2024)
- PR: prescribed oxygen flow rate and Sp02 parameters should be included in the exercise prescription and / or the Oxygen Element. The management / titration of the oxygen should be contained in the Oxygen Element (clarified for 2024)
- Physician signature with date from initial assessment and at least every 30 days from last signature
- Must have reassessment data and details about progress towards goals
 - Check boxes such as "On-going, In-Progress and MET" without any detail will be denied
- OCC / RF must be **SPECIFIC** to the program and applicable to the patient



HIPAA VIOLATIONS

- Name
- Date of birth
- Telephone numbers
- Fax numbers
- Electronic email addresses
- Social Security number
- Medical record number
- Health plan beneficiary numbers
- Account numbers
- Certificate and license numbers
- Vehicle identifiers, serial numbers including license plate numbers

- Medical device identifiers including serial numbers
- Internet universal resource locators (URLs)
- Internet protocol (IP) addresses
- Biometric identifiers including fingerprints
 and voice prints
- Full face photographic images
- Any other unique identifying number, characteristics or code
- All geographic subdivisions smaller than a state, including county, city, street address, precinct, zip code



Individual Treatment Plan Format

- Please note that AACVPR does not endorse any ITP or ITP format published by telemetry or electronic medical record companies
- Your ITP needs to tell the patient's rehab story from initial assessment to discharge from the program. Details are important!



and a second support (circle all BOLD that apply) (oncio an DOLD mar apply) Autrition Nutrition Nutrition Nutrition Initial Assessment Re-Assessment Re-Assessment Follow-up/Discharge **Diabetes:** YN Diabetes: HbA1c: Date: HbA1c: Date: N Diabetes med .: Y Med. change: YIN Med. change: Y N Med. change: Y (N)BG in range pre/post exercise: Y (N) BG in range pre/post exercise: Monitors BG at home: BG in range pre/post exercise: Y(YIN. Frequency: /NIA MA MA NA Weight Management Weight Management Weight Management Weight Management WE: (43 BMI: W: 141 Wt: 137 Wt: 1210 Weight goal (Circle one) Weight goal: NA Weight goal: Weight goal met NA Y)N NA Wt. loss Wt. gain tral Wt. maint. Wt. goal declined avended Hatthy lifisty Intervention/Education Intervention/Education Intervention/Education Intervention/Education RD consult: NO 120 CONSULT RD consult: ON NIA Referred to RD for: Self reports improvement in gointion at this, time - Patient Wt. gain Wt. loss knowledge: Y/N dellined **BG** control Declined Referred to physician office re: Referred to physician office re: Referred to physician office re: "G control: YN Y (N) BG control: BG control: Y (N Provided patient recommended Y N declined Freferred to ADA program: handouts: YIN Referred to ADA program: YN Referred to ADA program: Y Referred to WL Mut program: y in Heferred to WL Mgt. program; Y (N Referred to Wt. Mgt. program: Y See IPER See IPER See IPER Educational handouts Remindly Educational handouts Educational handouts recommended: recommended: recommended: COPD and Nutrition Y/ COPD and Nutrition N YAN COPD and Nutrition YN Take Control of Your Judius(1 Y Take Control of Your Sodium Y N lake Control of Your Sodium Y (N Mready given - Chintation Target Goals: Target Goals: Target Goals: Target Goals: BMI > 18.5; BMI < 25; HbA1C < 7% BMI > 18.5; BMI < 25; HbA1C < 7% BMI > 18.5; BMI < 25; HbA1C < 7% BMI > 18.5; BMI < 25; HbA1C - 7%

Nutrition Assessments? Re-assessments? Individualized? Progress to goal?

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EXERCISE 30 DAY RE-ASSESSMENT:	PSYCHOSOCIAL 30 DAY	LIPIDS 30 DAY RE
Date:, 6, 13, 27 Session: 4 10 Stages of Change: Pre-contemplation	RE-ASSESSMENT: Stages of Change: 12 Pre-contemplation	Stages of Change:
Contemplation Preparation #Action	Contemplation Preparation Action Maintenance Relapse	Maintenance D Relaj
Patient reported the following energy Jevel:		Current Levels: Date o
Excellent (Very Good C Good 14 Fair C Weak 11 Poor	Pfizer PHQ Score: DMild5-9 DModerate10-14 DSevere 15+	Levels unknown
Not sleeping uell Exercise Plan/ Prescription:	Plizer PHQ Follow-up Completed:	Attend lectures
Current MET-Min per week Level: Duration:3tminutes	Yes No	EMMI Educational vid
Frequency: 1-5 days/week Intensity: Target RPE 11 to 13	Dartmouth COOP Scores: Overall: Physical FitnessPain	Understanding High C
Progression: Per Policy and Procedure	FeelingsChange in Health	Modification Learning Key
Mode: C Recumbent/upright Bike	Daily ActivitiesOverall Health Social Actives Social Support	Adhered to low fat/low Exercise 3-5 days per
Rower Elliptical Step/Stairmaster Airdyne Yoga/Balance Class Resistance Training: Yes who	Quality of Life	GOALS: -Verbalizes understand
	 Denies signs/ symptoms of depression/anxiety/stress 	topics
Resting Heart Rate: I CC bpm	Reports signs/ symptoms of depression/anxiety/stress	Progressing Toward g
Angina with exercise: Yes Yo	Takes medications for any above issue	NOTES/ PLAN:
Symptoms w/exercise:	Reports using coping skills or stress management technique:	
INTERVENTION/ EDUCATION/ PLAN: Attend all appropriate lectures	Not taking meds except	BLOOD PRESSUR
EMMI Educational videos assigned Educational topics completed:	PSYCHOSOCIAL INTERVENTION	
Exercise Safety Self – Pulse Checks	EDUCATION/PLAN:	Contemplation Pre Maintenance Rela
S/Sx to report	Educational videos assigned Education topics completed:	
Strength Training	Stress Management to Use at Home/Work Establish and Maximize Social Support	D Current BP: 147/2
Balance Exercises Learning KeyE ↓ √	Mental Health - Depression, Stress & Anxiety	INTERVENTIONS/ EDU
Home exercise program:	10 Tips for Finding Balance Learning Key_PEAU	EMMI Educational vid
	 Referral to MD or outside source for ongoing management (if important 	What is Hypertension
GOALS:	psychological issues are present) Take medications as prescribed	Learning Key PEAN
Verbalizes understanding of educational topics	GOALS:	Adhere to low-sodium
Goals achieved Progressing toward goal	Verbalizes understanding of educational topics	Exercise 3-5 days per
NOTES/PLAN: CAD VIDED	 Goals achieved Progressing toward goal 	GOALS: Verbalizes understand
(emmi Przhz)	NOTES/ PLAN:	topics G Goals achieved
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exercised = 20min -		NOTES/PLAN
40 min 2× wR		VIDEO ~ 101

WEIGHT CONTROL 30 DAY RE-E-ASSESMENT: ASSESSMENTI Stages of Change: C Pre-contemplation Pre-contemplation Contemplation Contemplation Action eparation VAction Maintenance || Relapse apse Current Wt.: 301 lbs. of Labs: LDL ____TG BMI: Overweight Obesity Class I Obesity Class II Cobesity Class III UCATION/PLAN: INTERVENTIONS/ EDUCATION/PLAN: deos assigned Attend lectures pleted: EMMI Educational videos assigned Cholesterol Education topics completed: id Lifestyle Simple Cooking with Heart (AHA grocery guide) DASH Diet w cholesterol diet Reading Labels er week Learning Key PEAN dication as directed Exercise 3-5 days per week ding of educational GOALS: Nerbalizes understanding of educational topics Goals achieved goal Progressing toward goal NOTES/ PLAN: RE 30 DAY RE-NUTRITION 30 DAY RE-ASSESSMENT: MENT: Stages of Change: Pre-contemplation Pre-contemplation eparation Action Maintenance 🗆 Relapse apse. Rec Current Diet Appetite: Good Fair Ploor ES_mmHg RATE YOUR PLATE SCORE, JCATION/PLAN: (If re-assessment completed) deos assigned pleted: Attend lectures and Classifications Education topics completed: guide) n diet as prescribed Healthy Eating for Life r week GOALS: ding of educational topics Goals achieved loal Progressing toward goal TIONAL 10/12/22 122/22

Contemplation || Preparation /Action

INTERVENTIONS/ EDUCATION/PLAN: EMMI Educational videos assigned Simple Cooking with Heart (AHA grocery DASH Diet Reading Labels Attend diet consult/Compliance strategy Verbalizes understanding of educational NOTES/ PLAN: EMMI VIDED

Opportunities?

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Course Assessment	Oxygen Use and Titration Plan	Presserver, ELUN		
Oxygen Assessment		Oxygen Reassessment	Oxygen Reassessment	Oxygen Discharge /
Date: 5-16-27	5-16-22	Date: (14/22 Session: 10	Date fullant and	Chill Follow Up
RA (O2)	Interventions	Date: 0/14/2 Session: 10	Date: 1/14/22 Session: 19	Date 7422 Session: 24
SaO ₂ @ rest SaO ₂ w/ambulation	se.Monitor SaOz and train use of Oz w/	Demonstrated knowledge of O ₂	Demonstrated knowledge of Oz	Interventions
Sady @ rest SaO2 w/ambulation	rest and exercise	with rest/exercise	with rest/exercise	to Demonstrated knowledge of O ₂ with rest/exercise
CPAP BiPAP Other	Itrate O₂ to keep SaO₂ ≥ 90%	Justing home/portable O2 as	Using home/portable O2 as	Using home/portable O ₂ as ordered
	Seconmend appropriate device	ordered	ordered	b Demonstrated knowledge of Oz
Pulse oximeter: 🕐 N	settings to patient and physician	P Demonstrated knowledge of O2	Demonstrated knowledge of Oz	safety
Portable Oxygen Assessment	Pulse oximeter instruction and teach patient to check pulse oximetry	safety	safety	a Titrate to keep SaO₂ ≥ 90%
	CTrain in O ₂ safety	ar Titrate to keep SaO₂ ≥ 90% ar Using pulse oximetry	o Titrate to keep $SaO_2 \ge 90\%$	Using pulse oximetry
Type: tank	Individual education / counseling	Individual education/counseling	Using pulse oximetry	Individual education/counseling
		and a state of the	a manada educatoricourseling	
Setting: Cont Pulse	Education -1	Goais / Progress to Goals	Goals / Progress to Goals	Goals / Progress to Goals
41-	Oz Safety / Travel 7/14/22	Dr. J. J. June	Henceding 54 likes	
SaO ₂ @ rest SaO ₂ w/ambulation	Lung A/P, Disease Mgmt	. At is demenstrating	I Contacting of theme	· pt using pulse optimeter
Patient Assessment	Sleep Disorders \$12127 1.2	proper Use of Pulse	with ambulation.	
	Disaster Preparedness - 7/14/20	Oxineter.	and 4L with all	of home o monitar's her
COPD (Non COPD)	,	Camerone. Duel	NU. In days	Sats - She is anore of
	Goals	. At is practicity Pared	Other exertinal	
Gold Stage:	· Pt Will demostrate the	ALL AMARAN SYS	autorities.	Safe Saturation range
Occupational History: occupinght stacker		ALB to decrease SOB	0001111-2.	
at wolmant; cook at the	correct use of pudse stonety	Maria hold help help one		· pt has been weareal to
7		above 90%. Currently		
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sting blood glucose:	NA	Post exercise Blood	N/A	glucose:		Glucose:	0.0.02.020
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adications;	NA	Medications Changes:	N/A	Monitors blood glucose	YN	Medication Changes:	N/A
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			16233.5%	Tobacco Use		Frequency:	N/A
bacco Use	YN	Tobacco Use		Change in use	YN	Tabasan Hat	
Quit < 12 mo		Change in use	YN	Comments:		Tobacco Use	
Quit > 12 mo		Comments:	NA	Comments:	N/A	Change in use	YN
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Currently smoking	4000			P	lan		
Cigarettes per day:	1PPD	Frank and the second se	Plan		and the state of the second state of the secon	6	lan)
ears smoking:	40			Intervention			han
lit date:	10/25/2021	Intervention		Attended:			
nokeless tobacco	YN	Attended:				Intervention	
nount:	NA			Hypertension consult		Attended:	
posure to 2nd hand smr	YNYN	Hypertension consult		X Pt to monitor BP at ho	TIG	Hypertension consult	-
Cigarettes	YN	X Pt to monitor BP at ho	me	Diabetes consult		X Pt to monitor BP at hor	ne
omments:	NA	Diabetes consult		Pt to monitor BG at ho		Diabates consult	
ditional concerns:	NA	Pt to monitor BG at ho		Smoking cossation pro	gram	Pt to monitor BG at ho	me
		 Smoking cessation pro 		Patient refused consul	ts	Smoking cessation pro	dram
Pl	ก	Patient refused consul	ts	Comments:	N/A	Patient refused consul	grann
		Comments:	N/A			Comments:	N/A
tervention				Education	(Date Completed)	ooninenta.	100
aferral(s) made to:		Education	(Date Completed)	Understanding HTN:	2/16/2022	Education	(Data Camalatad)
Hypertension consult		Understanding HTN:	2/16/2022	Low sodium diet:	2/16/2022	Understanding HTN:	(Date Completed)
Pt to monitor BP at hom	A	Low sodium diat:	2/16/2022	S/sx of		Onderstanding Pitry;	2/16/2022
Diabetes consult		S/sx of	N/A		N/A	Low sodium diet:	2/16/2022
Pi to monitor BG at hom		hypo-/hyper-glycemia:	1973	hypo-/hyper-glycemia:	bire.	S/sx of	N/A
Smoking cessation prog		Relationship of DM to	N/A	Relationship of DM to	N/A	hypo-/hyper-glycemla:	10.000
			TW/A	exercise:		Relationship of DM to	N/A
Patient refused consults		exercise:		Tobacco triggers:	N/A	exercise:	
mments:	NA	Tobacco triggers:	N/A	Dangers of Smoking:	N/A	Tobacco triggers:	N/A
		Dangers of Smoking:	N/A	Medication compliance:	2/16/2022	Dangers of Smoking:	N/A
ucation		Medication compliance:	2/16/2022	Other:	N/A	Medication compliance:	N/A
Understanding HTN		Other:	N/A			Other:	N/A
Low sodium diet				Patient Goals	(Progress toward goal)		
S/sx of hypo-/hyper-glyc	emla	Patient Goals	(Progress toward goal)	Resting BP < 130/80:	PT IS MEETING GOAL	Education summary:	
Relationship of DM to ex		Resting BP < 130/80:	PT IS CURRENTLY	in the second second	WITH DIET, EXERCISE,	Patient Goals	(Drammon toward as a
Tobacco triggers			MEETING GOAL WITH	1	AND MEDICATION	Resting BP < 130/80:	(Progress toward goal)
Dangers of Smoking			DIET, EXERCISE, AND	Pre and Post Exercise		Resting BP < 130/80:	PT HAS MET GOAL
Dangers of Smoking Medication compliance			MEDICATION		N/A		WITH DIET, EXERCISE,
Medication compliance	NA	Bro and Best supplier		Blood Glucose in range:			AND MEDICATION
ier:		Pre and Post exercise	N/A	Tobacco cessation:	N/A	Pre and Post Exercise	N/A
		Blood Glucose in range:		Other:	N/A	Blood Glucose in range:	
get Goals		Tobacco cessation:	N/A	Comments:	N/A	Tobacco cessation:	N/A
Resting BP < 130/80		Other:	N/A		CREWE'V	Other:	N/A
	18	Comments:	N/A			Comments:	N/A
Pre and Post BG in rand						Souther to .	19073
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Pre and Post BG in rang Tobacco cessation her:	NA						

Pulmonary or Cardiac ITP?

AACVPR

Medical Emergencies

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Medical Emergencies

For the purposes of AACVPR certification, written **program specific** policies for the following 9 medical emergencies:

- Cardiopulmonary Arrest
- Angina
- Acute Dyspnea
- Tachycardia
- Bradycardia
- Hypertension
- Hypotension
- Hyperglycemia
- Hypoglycemia




Medical Emergencies Requirements

- A **department specific policy** addressing all 9 medical emergency conditions. They can be in separate policies for each specific condition or in one combined policy.
- Policies specific to CR/PR program and specific to the role of the CR/PR staff in managing the emergency situation.
- Medical emergency policies must address the treatment of the patient from onset of signs and symptoms until resolution of the emergency (transfer to ED, hospital admission, resolution of symptoms, discharge home, etc.
- Medical emergency policies must be detailed beyond calling 911 or ACLS algorithms
- Policies **must show** that they were in place during or prior to the application year
- If policy refers to hospital-wide policy, <u>submit all related referenced policies</u>. (i.e. Code Blue Policy, Code White Policy)



Common Denial Reasons

- Medical Emergency policy does not address from onset to final resolution
- Failure to submit all additional referenced policies
- Failure to submit department policies addressing all nine medical emergencies
- Policy not in effect during or prior to application year
- Submitted policies do not include specific detailed related to the role of the Cardiac Rehabilitation (or Pulmonary Rehabilitation) staff in medical emergency management of all medical emergency conditions
- Submitted policies are ACLS algorithms only



Dates on Policy

Attachments:

Approvals:

CP_P&P Committee: 1/99, 10/99, 11/00, 1/06, 11/10, 11/14, 5/15, 11/16, 2/17, 2/18, 2/18, 6/19, 3/20, 2/21

Effective Date: 1/1/1999

Reviewed Dates: 2/17, 2/18, 6/19, 3/20, 2/21

Revised Dates: 10/99, 11/00, 1/06, 11/10, 11/14, 5/15, 11/16, 2/18





GUIDELINES: Bradycardia

If patient develops symptomatic bradycardia, 1st CR staff member will:

- A. Stop exercise and assist patient to a chair and elevate legs or put on floor in Trendelenburg position and alert other CR staff and supervising MD.
- B. 2nd CR staff member will stop exercise session and direct all other pts to another location as soon as possible and remain with them to debrief if the bradycardic pt is markedly symptomatic and medical condition is unstable.
- C. 1st staff member will monitor pt's heart rate and rhythm, BP and oximetry. Oxygen at 2-4 L via nasal prong if oxygen sat <90%. 3rd staff member will obtain 12-lead ECG.
- D. 3rd CR staff member will attach defibrillator to pt, monitor rhythm and prepare to use external pacing per order/direction of supervising MD.
- E. 1st CR staff member will ask secretary to alert EMS if transfer to ER indicated by supervising MD. 1st CR staff member will communicate with ER (via phone or EMR).
- F. 1st CR staff member and supervising MD will continue to assess for symptoms of instability or altered mental status, ischemic chest discomfort, heart failure or hypotension. MD will obtain IV access and 3rd CR staff member will prepare to administer meds per supervising MD.
- G. Patient will be transferred to ER via EMS.
- H. 1st CR staff member or supervising MD will decide who will notify pt's MD and family members.
- I. 1st CR staff member will document incident in patient's record.

Staff Treatment

Resolution

Acute Dyspnea Management

"Acute" = new or different shortness of breath rating ≥ 5 on 1 - 10 scale (5 = severe) for rating perceived dyspnea (RPD)

	During exercise	At Rest			
	Stop exercise and have pt sit in chair	Hold exercise			
Staff Treatment	+	+			
	Assess: vital signs, O2 sat, lung sounds	Assess: vital signs, O2 sat, lung sounds, weight change			
	\checkmark	\checkmark			
	O2 sat <88% apply O2 2-4L n/c	O2 sat < 88% start O2 at 2-41 n/c			
	If Sat > 88% and SOB decreases with	If Sat >88% and SOB decreases with			
	sitting, continue to assess and terminate	sitting, abort exercise for the day and notify			
	exercise for the day and notify MD	MD			
Deselution	\checkmark	\checkmark			
Resolution	Notify patient's MD & follow orders. No	Notify patient's MD & follow orders. No			
	MD response or worsening of patients	MD response or worsening of patients			
	condition, transfer to Med Express via WC \checkmark	condition, transfer to Med Express via WC \checkmark			
	Notify patient's family	Notify patients family			
	\downarrow				
	Complete & send Change in Medical	Complete & send Change in Medical			
	Condition Form to MD	Condition form to MD			
		1			

Emergency Preparedness

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Emergency Preparedness

- For the purpose of AACVPR certification, medical emergency equipment and supplies must be **immediately** available to the Cardiac and Pulmonary Rehab program along with <u>daily verification of readiness</u> of the Defibrillator/AED and Portable Oxygen for each day the program is in operation.
- It is acceptable to have additional emergency equipment on the code cart and verified on the daily log, but we are looking <u>ONLY</u> at the readiness for the <u>Defibrillator/AED</u> and <u>Portable Oxygen</u>



Emergency Preparedness Requirements

Part 1: Attestation to having Defibrillator/AED and portable oxygen equipment immediately available (Yes/No Only)

- **Part 2:** Submit one (1) full month's documentation of <u>daily verification of the readiness</u> of the <u>Defibrillator/AED</u> and <u>Portable Oxygen</u> for each day the program is in operation.
 - Readiness must be clearly indicated with evidence of testing of the Defib/AED with a specific method
 of readiness and not just a check mark that it is available.
 - Portable oxygen readiness must be clearly indicated with a specific verification of readiness as determined by your facility and not just a check mark that it is available.
 - There should be an explanation provided for any missing dates during that month. Those days should be labeled "Closed" or "Not Open for Patients"

Part 3: Dates and description of four (4) different department medical emergency in-services from the nine (9) medical emergencies specific to Cardiac or Pulmonary Rehabilitation held during 1/1/2023 through 12/31/23. Submitted in-services may include an education or training session, a mock scenario or a review of an actual emergency. In-services are not competencies.



Common Denial Reasons

- Failure to provide one (1) calendar month's documentation of verification of readiness for Defibrillator/AED and Portable Oxygen
 - Be specific in how your program:
 - Verifies readiness of the Defibrillator/AED (e.g. how do you verify it is ready to use?)
 - Verifies readiness of portable oxygen (e.g. how do you verify tank is ready/appropriate for use?)
- Failure to provide explanation of dates without verification of emergency readiness (ie. "closed" or "holiday" must be written during the month submitted



1	2	3	4	5	6	7	8	9	10	11	12	13	14
Date	Time or N/A	Lock intact Yes/No (List Lock #)	Sign attached: Scan & Verlfy Code Status Yes/No	Defib. Plugged In. Free of dust and defect Yes/No	Defib. Auto Test Per manufacturer Yes/No Manuai Test for LIFEPAK Yes/No/NA	Defib. Clock Correct time Y/No	Unlocked Items: EKG Paper, defib/ pacer pads Yes/No	02 tank with psi >1500, regulator, (List PSI #)	Medication Expiration Date	Supply Expiration Date	Intubation Supplies Expiration Date (List Lock #) If external N/A	RSI meds Expiration Date (List Lock #) If external N/A	Comments
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6,2,22	0715	#9315594	() N	QIN	QIN	QN	Q/N	#2000	1011 122	2 11 22	6/7/20 #43/0790	# 43 675	ļ
6,3,22	aus	1 N #4315594		(3/N	N	01N	(2)/N	#2000	10/1 22	211	6 6122	4481579	-
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Emergency Preparedness In-Service

In-Service Emergency: Cardiopulmonary Arrest Date: 11/9/2022 Description:

A mock code was led by the Clinical Education Coordinator. Staff reviewed the department specific policy and procedure prior to the drill. Staff was assigned roles at the beginning of the drill. The drill was a simulation of a patient exercising in Cardiac rehab who experienced cardiopulmonary arrest. Highlights during the code included initiation of early CPR/ Defibrillation, effective handoff to the code team, and staff management of the other participants in the rehab gym. After the drill was complete, the staff debriefed with the education department and the nursing supervisor regarding lessons learned.



Exercise Prescription Policy

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Oxygen Titration / Management Policy (PR only)

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Exercise Prescription Policy Requirements

- A departmental specific policy that details how an initial exercise prescription for cardiac or pulmonary rehab is developed, modified and advanced toward the patient's goals.
- The policy must contain all required elements of the exercise prescription: mode, frequency, duration and intensity.
- Progression guidelines should be included in the policy, but progression is not a required component of the exercise prescription for Program Certification.
- Pulmonary application must also provide an Oxygen Saturation and Titration Policy
- Policies must show that they were in place during or prior to the application year.



Oxygen Saturation and Titration Policy Requirements

- Pulmonary Rehab applicants must include a departmental specific policy detailing the assessment and treatment of oxygen saturation at rest and during exercise.
- The policy should provide information in relation to de-saturation at rest and during exercise and the specific treatment involved to ensure patient safety and maximal exercise benefit.
- Policy must show that it was in place during or prior to the application year.



Common Denial Reasons

- Missing required components of the exercise prescription – mode, intensity, frequency, duration
- Pulmonary applications must address oxygen titration at rest <u>and</u> during exercise
- Policies must be in effect during the data collection period (1/1/23-12/31/23)



Exercise Prescription Policy

Mode

Intensity

Duration

Frequency

Progression

- After initial assessment patients will begin warm up. Warm up will consist of low intensity exercise on the patient's initial exercise modality.
- 5. Exercise modality will be any activity that uses the large muscle groups for a sustained period of time and is considered aerobic in nature. Participants will utilize treadmill, hall walking, exercise bike, upper body ergometer, elliptical trainer, NuStep, Air Dyne, REX,etc. PR participants will be encouraged to utilize upper body ergometer or Nu Step for at least 10 minutes each session.
- Intensity: as determined by the referring physician using any of the above methods. These methods have been described above.
 - A. Cardiac participants Intensity as determined by any of the above methods, maintaining HR within THR and without increase in cardiac arrhythmias or significant BP abnormalities. A participant's BP will be checked with at least one exercise modality when beginning program. When a participant has demonstrated acceptable BP at rest and with exercise with at least six consecutive exercise sessions, BP will be checked only at rest and if/when assessed necessary. The RPE should fall in the range of 3-4.
 - B. Pulmonary participants Intensity as determined by the referring physician, pulse oximetry > 90% unless otherwise specified by referring physician, RPE 3-4, Dyspnea scale 3-4, or other symptoms. Pulse oximetry will be checked on each exercise modality to maintain oxygenation > 90%. When a patient's pulse oximetry is adequate on the arm ergometer for at least six exercise sessions, pulse oximetry will no longer be assessed on the arm ergometer unless CVPR assess need to measure.
- 7. Duration: will depend on the participant's individual response and level of conditioning. Duration should be gradually increased from 10 total minutes to 40 minutes, as the functional capacity and clinical status improve. While in the Phase II program, the aerobic exercise time will be 30 40 minutes. When working with debilitated participants, interval training may be utilized initially. By increasing exercise time and decreasing rest time, the participant is gradually progressed to continuous training.
- Frequency: 2-3 exercise sessions per week in addition to a home exercise program are recommended. Phase II is considered to be 3 sessions per week for 6-12 weeks, depending upon status of patient, patient's continued exercise progression and their insurance coverage.
- 9. Progression: the exercise prescription is adjusted by the CVPR staff under the supervision of the Medical Director using the guidelines of the ACSM and the AACVPR. The THR range will be established as 60-85% of age predicted maximum HR at the initiation of Phase II Cardiac Rehabilitation and documented in the ITP. When the cardiac participant begins to show signs of conditioning, the exercise intensity and duration will be adjusted so that the participant remains within his/her THR. The duration is increased initially prior to gradually increasing the intensity. The participant's RPE must still remain in the 3-4. Cardiac exercise prescription is updated and signed off in the ITP by the Cardiac Medical Director every 30 days. Progression for the Pulmonary participant is adjusted as exercise tolerance increases using the participant's pulse oximetry, RPE of 3-5 and Dyspnea scale of no greater than 3-4.
- After the desired functional/exercise capacity has been attained, long-term maintenance is the goal of this exercise program.



Oxygen Saturation and Titration Policy

	PULMONARY REHABILITATION POLICY & PROCEDURE	Effective Date: 06/2020 Last Review Date: 06/2018 Supersedes Issue of:					
Sub	ject: OXYGEN ADMINISTRATION	06/2016 Page 1 of 1					
Dist	tribution: Fitness Center						
Res	Responsible Department: Pulmonary Rehabilitation						

POLICY:

To ensure patient safety and improve patient's potential to reach rehabilitation goals, supplemental oxygen may be administered during exercise therapy. The level of oxygen administered is commensurate to the patient's needs during the physical activity.

PURPOSE:

Oxygen shall be administered to an appropriate level during exercise therapy to maintain a $SpO2\% \ge 90\%$.

PROCEDURE:

- A. Patient's oxygen level shall be assessed with a pulse oximeter before, during and immediate post exercise therapy.
 - If the patient's SpO2% is ≤ 90% at rest before exercise, titrate O2 in 1/LPM Increments, until resting SpO2 reaches 90% or greater.
 - 2. During exercise, titrate O2 in 1/LPM increments until SpO2% is 90% or greater.
 - Oxygen administration shall be adjusted post exercise to maintain a SpO2% at 90% or greater.
 - High Flow Oxygen Systems: i.e. Venturi Masks and Non-Rebreather are available, if clinically indicated.
 - Oxygen administration (MODE and LPM) shall be documented in the patient's chart at the conclusion of the pulmonary rehab exercise session.



Performance Measures

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Why Measure Outcomes?

- Provides objective data regarding program effectiveness
- Identifies areas for Quality Improvement
- Data results used to inform and educate patients, referring physicians and other clinicians, hospital administrators and third-party payers
- Allows for benchmarking results against recognized standards
- Is required for AACVPR program certification



Performance Measures

- 7 Patient-Centered Performance Measures released in 2018
- 4 Program-Level Performance Measures released in 2022
- 6 Cardiac Rehab PM's and 5 Pulmonary Rehab PM's
- Each Patient-Focused PM has specific outcome measurement tools that are required for use
- All measures are detailed on the application and were taken directly from the published Performance Measures. <u>https://www.aacvpr.org/Certify/Program-Certification/Performance-Measures</u>
- Data collection for the 2024 application is 01/01/23 12/31/23



Cardiac Performance Measures

Patient - Centered Measures:

- Optimal Blood Pressure Control
- Improvement in Functional Capacity
- Improvement in Depression
- Tobacco Use Intervention Performance Measure

Program - Level Measures:

- Enrollment in Cardiac Rehab
- Adherence to Cardiac Rehab



Pulmonary Performance Measures

Patient - Centered Measures:

- Improvement in Functional Capacity
- Improvement in Dyspnea
- Improvement in Health-Related Quality of Life

Program - Level Measures:

- Enrollment in Pulmonary Rehab
- Adherence to Pulmonary Rehab



CR Functional Capacity Performance Measure Algorithm

PR Functional Capacity Performance Measure Algorithm







Performance Measures Requirement

- For each patient-centered measure, if applicable, please indicate the tool used.
- Indicate the numerator and denominator for the measure based on the criteria.
 <u>All</u> patients that meet criteria need to be included.
- Calculate the Percent Increase
- "What is ONE change that your rehab team will implement to help increase your percentage or if you achieved 100%, how do you plan to maintain your percentage as you continually work to improve your patient outcomes?"
- The change must be what the CR/PR staff can provide to the patient
- The improvement plan must be specific to the Performance Measure



Performance Measures provide 1 change

- Plan needs to improve the specific performance measure outcome NOT just improving your process of collecting the data or changing the tool
- It is acceptable to explain your results, but you still need to provide at least 1 change you can make to improve the performance measure outcomes



Performance Measures Resources

- Performance Resources on Program Certification page of AACVPR Website – full listing of each measure
- Webcasts
- Flow Charts/Algorithms to assist with patient selection
- FAQs Document for the Program-Level Performance Measures
- Data collection for the 2024 Program Certification Application started January 1, 2023 and will end December 31, 2023
- Visit <u>https://www.aacvpr.org/Certify/Program-</u> Certification/Performance-Measures for more information



CMS Attestation

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CMS Attestation

All programs must attest to the fact that CMS provisions and regulations over Cardiac Rehabilitation or Pulmonary Rehabilitation are incorporated into the program's practice and are easily accessible to all staff.

Program Certification Primary & Secondary Contacts will need to complete the following attestation:

I attest that our program follows CMS regulations and is aware of CMS provisions (NCD regulations) over Cardiac Rehabilitation or Pulmonary Rehabilitation and operates according to these regulations



2024 Application Changes Summary Document

TBD

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Preparing for Program Certification

- Visit <u>www.aacvpr.org</u> to look at the 2024 Application Draft copies.
- Utilize the Certification FAQ's and resources
- Carefully read each page of the application
- Get prepared now and schedule competencies and emergency in-services
- Select an ITP that represents your program and tells the patient's story. The ITP must meet all stated requirements
- All policies must be in place and the date documented on the policy
- Performance Measures: identify the specific tools and practice for each measure and develop a system to track and collect
- Review each page, including uploads, to verify it is clear, labelled and readable prior to submitting your application



Annual Reports

 The Annual Report helps ensure each program certified through AACVPR has up-to-date information and tools needed to maintain the current standards required for certification. All programs that are certified and do not actively have an application under review must complete the report.

The Annual Report process is essential for several reasons, including:

- To attest to continued compliance with all AACVPR Program Certification requirements
- To keep AACVPR-certified programs continually aware of the current Program Certification application requirements
- To provide organizations the opportunity to update demographic and contact information prior to the actual application period. By maintaining current information, AACVPR will be able to communicate effectively with your organization about Program Certification.
- 2023 Annual Report (Previewing 2024 Application) available March 31 July 31, 2023



2023 Annual Report - Updates

- As part of the 2023 Annual Report, all programs will be presented with the full 2024 application including the new pages and requirements.
- Programs will also be presented with the 2024 Application Changes Summary Document and will need to confirm they understand all of the changes made for the 2024 Application.
- <u>As a reminder, starting with the 2023 Annual Report, programs will need</u> to submit performance measure data as part of the annual report.



Example of annual report page

Program Certification Application?

2022 Annual Report: Review of 2023 PR Program Certification Application

Annual Report are now available for all active programs, and must be completed by July 31, 2022. For more details, click on the "Show More" button. (show more)

nual Report are now available for all active programs, and i	nust be completed by sury 51, 2022. For more details, t	show off the offour	wore button. <u>(anow mon</u>	<u>=</u> ,	
Learning Plan Tasks	Question(s)	Answer 1	Answer 2		
Required					
2023 Pulmonary Page 5 Exercise Prescription Policy	1: Does your program have an Exercise Prescription and Oxygen Usage and Titration policy that meets the 2023 Program Certification Application standards?	1		Review Page	•••
Required					
2023 Pulmonary Page 6 Improvement in Functional Capacity	1: Is your program collecting the required data, using one of the required assessment tools and following the Performance Measure description/definition outlined in the 2023 Program Certification Application?			Review Page	•••
Required					
2023 Pulmonary Page 7 Improvement in Dyspnea	1: Is your program collecting the required data, using one of the required assessment tools and following the Performance Measure description/definition outlined in the 2023			Review Page	

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Presentation Take Away's

- Aware of the requirements for Program Certification and that all staff should have an understanding of the requirements.
- Value and importance of evaluating program / patient outcomes
- Program certification is an earned honor of excellence



Thank You!